Quick Start Guide

for

LifeBio Memory™

Download the app here:

GET IN ON App Store

GET IN ON Google Play

Access Code:

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What is LifeBio Memory?

Every person has a story to tell.

LifeBio Memory is an app that asks thought-provoking questions, records life stories, and safely stores them for future listening.

The app helps preserve memories and experiences while helping staff, family, friends, and volunteers get to know people better. This leads to more meaningful conversations, more personalized care, and a lasting legacy for loved ones to cherish. Users can record their own story or help a friend or family member.

Stories collected through LifeBio can be used to create printed Life Story Books and story summary tools that help support and enhance care.

In addition to capturing stories, the app also includes "Fun Things to Do" featuring unique videos, puzzles, and games to explore and enjoy.

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How It Works

Every life story has the power to bring people together. LifeBio helps make those connections possible.

There are two roles in the app: **Interviewer** and **Storyteller**.

The **Interviewer** is the person asking the LifeBio questions. This may be a caregiver, staff member, volunteer, family member, or friend. The Interviewer must create an account first before creating a Storyteller account.

The **Storyteller** is the person answering the LifeBio questions and sharing memories, experiences, and stories that will be recorded and saved.

If an Interviewer wants to record themselves, they will need to register as both an Interviewer and a Storyteller.

If you have questions,
call 937-303-4576 x 5 or email story@lifebio.com!

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Let’s Get Started!



LifeBio Memory

GET IN ON App Store

GET IN ON Google Play

Step 1: Download the App!

- Scan the QR code or search LifeBio Memory on the App Store or Google Play.
- Create the Interviewer account by tapping: **“First time? Create new account.”**
- Fill out the fields with the Interviewer’s information.
- If you do not have an email, use a username. Usernames can only contain letters (A–Z) and numbers (0–9). Do not use spaces or special characters.

Next, enter the **Access Code** provided (see first page, or email). If you are setting up a trial account, you do not need an access code.

Tap **“Create Account”**

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Instructions

Write the login here, so it is not forgotten!

Interviewer:

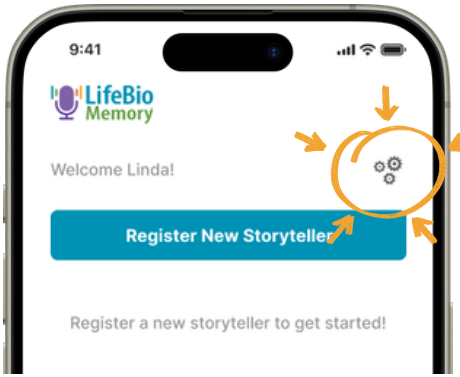
Username/Email: _____

Password: _____

Storyteller:

Username/Email: _____

Password: _____



Once you've created your account, you'll see the Home Page. Here, you can view all Storytellers in your account, check their status, and find helpful **app tutorials and guides** in the **gear icon**.

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Instructions



Step 2: Register a New Storyteller

The **Storyteller** is the person whose story is being created. This can be you or someone else.

Create the Storyteller Account

- Enter a username, or use their email address.
- Create a password with at least 8 characters.
- Enter their name, birthdate, and access code (if applicable).

Answer the Screening Questions
These help personalize the interview questions.

Add a Profile Picture

- Take a new photo, or
- Upload an existing photo.



You can skip the profile picture and add one later.

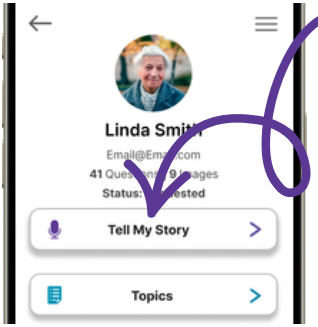
Tap **Submit** when finished.

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Instructions

Step 3: Start the Interview!

Once the account is created, tap the Storyteller to open the account.



- Tap **Tell My Story** to see the questions.
  - Ask the question and record the Storyteller's answer.
  - We recommend answering 30-40 questions

Tap the **microphone** to start recording

- The blue circle will turn orange when recording.
- Tap again to stop recording.



The app automatically saves recordings and photos.

Tap the **Listen** button to hear what was recorded.

Tap **Next** to continue to the next question.



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Instructions

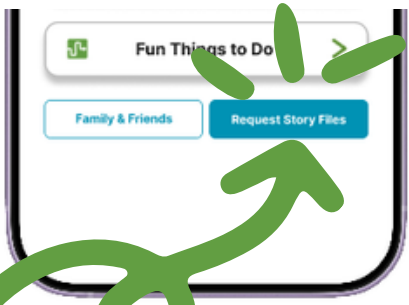


Care Info and Preferences:
Help care staff learn more about you! Go to Topics > Care Info & Preferences and answer as many questions as you can. Explore other topics too!



Add Photos!
Tap the **blue image icon** and take a photo or upload a picture from your device. Photos of family, friends, and crafts are **GREAT**!

When interviews are complete:

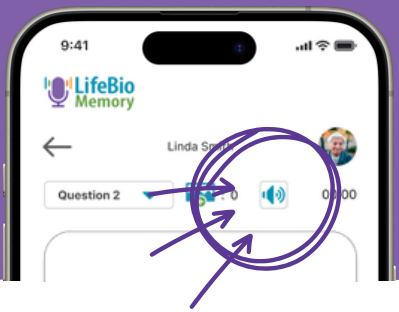


After the Storyteller has finished answering questions, click **Request Story Files.** This will alert LifeBio that the story is ready for processing. LifeBio will send an email with a rough draft to the main account holder.

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App Tips

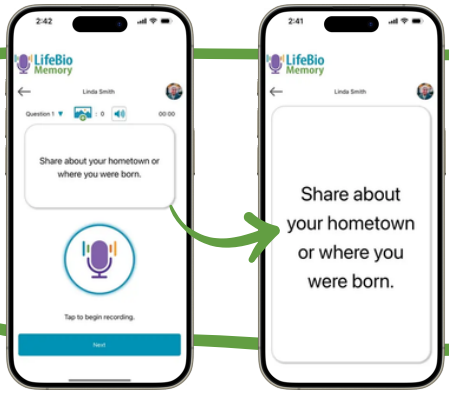
Scan the QR code to access a training video for more tips on using the app.



Sound: Tap the speaker icon to hear a question read aloud. Make sure your volume is up!

Language: To change the language, select the gear icon, tap “Language,” and choose your preferred language.

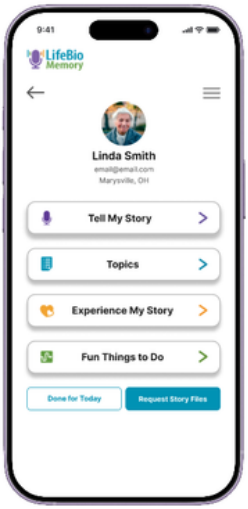




Question Text: Need larger text? Tap the question to view it in a larger font. Tap it again to close.

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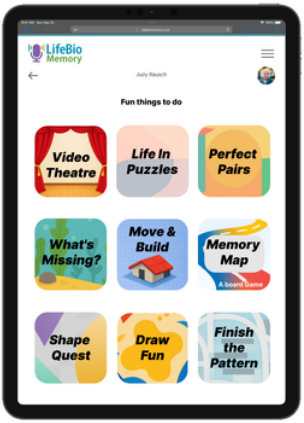
Experience My Story



This button coming soon allows anyone with access to the account to listen to the Storyteller's recorded stories and memories. It also provides access to photos that have been uploaded to the life story, creating a personal and engaging experience.

Fun Things to Do

This is a great place to spend some time and enjoy a variety of activities. Play games, complete puzzles using uploaded photos, and visit the Video Theatre to watch unique LifeBio content. It's a simple way to explore, engage, and have some fun!



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Frequently Asked Questions:

- **How long does this take?**
  This typically takes about 40 min., though it can take longer depending on how many questions are answered!

- **How many questions are in the app?**
  The app includes over 200 questions. Tap the question number to view the full list. Green check marks show completed questions. For best results, we recommend answering at least 40 questions.

- **How is my information protected?**
  LifeBio is a HIPAA-compliant company. Your information is never shared or sold to third parties.

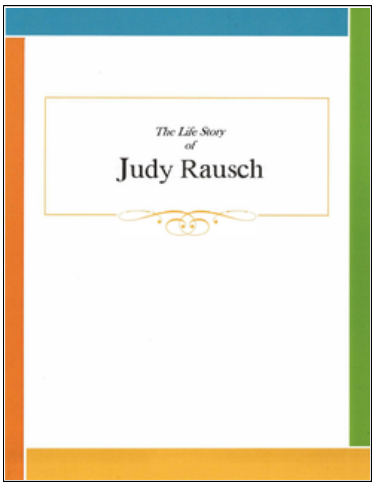
- **Are there alternatives to the app?**
  Yes! We offer journal options as well as phone interviews through our team. Call for more information.

Still have questions?

Call **937-303-4576 x 5** or email story@lifebio.com!

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LifeBio has options for digital or printed Action Plans, Life Story Books, and Snapshots







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